

Schizophrenia and NICE: all quiet on the community front?

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“No battle plan survives contact with the enemy” attributed to Sun Tzu

Although the concept of psychotic illness was known to the healers of his age, Sun Tzu did not have mental illness in mind when he penned those words two and a half thousand years ago. His maxim nonetheless remains true of both our responses to war and to schizophrenia. They have much in common. Both are universally associated with images of horror and darkness. Both carry an awful cost—1% of the human population will suffer a psychotic breakdown, often in young adulthood. Both are ever changing. War has altered beyond recognition since 1911 when Bleuler first coined the term “schizophrenia” to describe a shattering of the mind. When the Captains of American psychiatry met last year to consider their future nomenclatures, they came close to dropping the S word altogether. Over here, our top brass—their chateaus as far from the front line as ever—are talking instead of “salience disorder”.

Many psychiatrists, accustomed to the realities of care for people with psychotic illness in a world of broken families and broken windows, will at once be struck by the discrepancy between the order and optimism enshrined in the recently revised National Institute for Health and Clinical Excellence (NICE) guidelines for schizophrenia¹ and the stark reality of the world seen in their ward rounds and clinics. It is a document for our times, a battle plan driven by a rationalist philosophy that places great faith in objectivity. Those who write the history of Western thought in years from now will probably see the oxymoron more clearly than we do.

Clues that this faith in objectivity may be misplaced, however, are not hard to find. The introduction to the guidance reminds us that the sheer variety of symptoms embraced by the term schizophrenia may well represent a “cluster of disorders”. Any notion that the differences between such putative clusters might crucially inform

assessment, diagnosis and management of the condition, however, is lacking. Further on, we are reminded that schizophrenia is often comorbid with other conditions, such as post-traumatic stress disorder, personality disorder and substance misuse. The possibility that these conditions may comprise the core of the condition—and the evidence base for such a notion is substantial²—receives no consideration. The stigmatisation of the condition is acknowledged too, yet this concept informs little of the guidance in the pages that follow, beyond a need to acknowledge cultural differences. After saluting truths that battle hardened clinicians have known for decades, the guidance trundles on like a tank over the trenches, its gunfire indifferent to the sophistication of its enemy.

Mental health workers have long grown used to the ceaseless bombardment of guidelines, protocols and inquiry reports that nowadays steer the path of service design. The lexicon of truisms will at once be familiar to veteran readers of this document, with its reminders of the need for “person-centred care” or the fact that “good communication between health care professionals and service users is essential”. What is commendable about the document is the height at which it sets its sights. It is explicit about the fact that *all* individuals found to be suffering with schizophrenia, regardless of severity or duration of illness, should routinely be offered psychosocial interventions alongside drug oriented treatments. Adequate physical health care is essential. Iatrogenic side effects must always be monitored. It is explicit about what these interventions should comprise. But the distance between chateau and trench remains visible; the guidance advises specific therapies for the management of negative syndromes but does not dwell on the stark fact that negative features in their many forms comprise the bulk of our work. Elsewhere, it skips lightly over the seams in a seamless service—few of our patients are ever likely to receive continuous psychological care from the same worker as they pass through the bewildering maze that nowadays comprises our service.

Few clinicians would disagree that The National Service Framework for mental

health set out after 1997 led to a welcome improvement in services for people with schizophrenia after decades of neglect. Whether the framework of “functional teams” within which clinicians were obliged to deliver it was necessarily the best way to do so is less certain. The forces behind this implementation can hardly be said to reflect the principles of evidence based practice that this guidance purports to embrace. In the 1990s there was no real evidence base to support the superiority of Early Intervention, Assertive Outreach and other elite squadrons over the hardy troopers of generic Community Mental Health Teams. The cultural backdrop to the reprovision too was far from calm and rational; risk and lurid reportage of serious untoward incidents dominated public and government thinking for much of its gestation.

Privately, many frontline clinicians feel that like so many government initiatives spawned at that time, it was driven less by carefully garnered wisdom than by charismatic individuals with something new to say that chimed with the optimism of the time. The message that has since emerged is more sobering³ but this intelligence is only slowly filtering back to HQ. In the field, the *modus operandi* of these crack troops is less distinct than our leaders might hope. What is the *real* difference between a diligent generic Community Mental Health Team worker caring for someone with a chronic psychotic illness compared with her counterpart in a specialist rehabilitation team? Target populations are no less harder to define in the fog of work. Assertive Outreach teams are clogging with patients who seem too unwell, or too risky, to return to generic teams, let alone primary care.

This guidance pinpoints another aspect of practice camouflaged by our claims of objectivity; our preoccupation with the notion of the expert as opposed to the generalist. It enshrines the notion that best practice involves moving patients around a network of specialists, each skilled to meet the varying, unique needs identified by the “person-centred” process. Anyone who has cared for someone with schizophrenia in the real world knows that what works best is a stable relationship with an understanding, patient and skilled person who stays with the patient, and their illness, over time, through thick and thin. Just how to achieve this in a culture hell bent on atomisation requires careful thought. One solution might involve the creation of an entirely new breed of well paid, well

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trained community care workers: part therapist, part housing officer, part prescriber. Just what such a real world mental health trooper might look like has been described in detail.⁴ The battles that they face will be remote from the world depicted in the latest NICE guidance.

Competing interests: None.

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